### Hotels Overall

<table>
<thead>
<tr>
<th>Rank</th>
<th>Hotel Name</th>
<th>City</th>
<th>Country/Region</th>
<th>Score</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Park Hyatt Milan</td>
<td>Milan</td>
<td>Italy</td>
<td>98.65</td>
</tr>
<tr>
<td>2</td>
<td>Stafford London by Kempinski</td>
<td>London</td>
<td>United Kingdom</td>
<td>98.40</td>
</tr>
<tr>
<td>3</td>
<td>Four Seasons Hotel Gresham Palace</td>
<td>Budapest</td>
<td>Hungary</td>
<td>97.92</td>
</tr>
<tr>
<td>4</td>
<td>Emirates Palace Abu Dhabi</td>
<td>Abu Dhabi</td>
<td>United Arab Emirates</td>
<td>97.30</td>
</tr>
<tr>
<td>5</td>
<td>Milestone Hotel London</td>
<td>London</td>
<td>United Kingdom</td>
<td>97.07</td>
</tr>
<tr>
<td>6</td>
<td>Oissimpa Lago Palace</td>
<td>Lisbon</td>
<td>Portugal</td>
<td>97.33</td>
</tr>
<tr>
<td>7</td>
<td>Palacio Duhau-Park Hyatt</td>
<td>Buenos Aires</td>
<td>Argentina</td>
<td>96.61</td>
</tr>
<tr>
<td>8</td>
<td>Elio Hotel Boston</td>
<td>Boston</td>
<td>United States</td>
<td>96.84</td>
</tr>
<tr>
<td>9</td>
<td>Trump International Hotel &amp; Tower</td>
<td>Chicago</td>
<td>United States</td>
<td>96.57</td>
</tr>
</tbody>
</table>

### Hotels in Asia

<table>
<thead>
<tr>
<th>Rank</th>
<th>Hotel Name</th>
<th>City</th>
<th>Country/Region</th>
<th>Score</th>
</tr>
</thead>
<tbody>
<tr>
<td>10</td>
<td>The Peninsula Bangkok</td>
<td>Bangkok</td>
<td>Thailand</td>
<td>96.53</td>
</tr>
</tbody>
</table>

### Hotels in U.S. and Canada

<table>
<thead>
<tr>
<th>Rank</th>
<th>Hotel Name</th>
<th>City</th>
<th>Country/Region</th>
<th>Score</th>
</tr>
</thead>
<tbody>
<tr>
<td>8</td>
<td>Royal Malewane</td>
<td>Kruger National Park, South Africa</td>
<td>98.81</td>
<td></td>
</tr>
<tr>
<td>9</td>
<td>Mandarin Oriental</td>
<td>Shangri-La Singapore</td>
<td>China</td>
<td>97.32</td>
</tr>
<tr>
<td>10</td>
<td>Four Seasons Resort Tampa Bay</td>
<td>Tampa</td>
<td>United States</td>
<td>97.26</td>
</tr>
<tr>
<td>11</td>
<td>Le Meridien Beijing</td>
<td>Beijing</td>
<td>China</td>
<td>96.47</td>
</tr>
<tr>
<td>12</td>
<td>The Peninsula Bangkok</td>
<td>Bangkok</td>
<td>Thailand</td>
<td>96.53</td>
</tr>
</tbody>
</table>

### Hotels Continental Europe and Canada

<table>
<thead>
<tr>
<th>Rank</th>
<th>Hotel Name</th>
<th>City</th>
<th>Country/Region</th>
<th>Score</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Elio Hotel Budapest</td>
<td>Budapest</td>
<td>Hungary</td>
<td>98.64</td>
</tr>
<tr>
<td>2</td>
<td>Trump International Hotel &amp; Tower</td>
<td>Chicago</td>
<td>United States</td>
<td>96.57</td>
</tr>
<tr>
<td>3</td>
<td>Rosewood Mansion on Turtle Creek Dallas</td>
<td>Dallas</td>
<td>United States</td>
<td>96.02</td>
</tr>
<tr>
<td>4</td>
<td>Woodlands Inn Summerville</td>
<td>Summerville</td>
<td>United States</td>
<td>95.13</td>
</tr>
<tr>
<td>5</td>
<td>Ritz-Carlton New York</td>
<td>New York</td>
<td>United States</td>
<td>95.80</td>
</tr>
</tbody>
</table>

### Hotels in Europe and the Mediterranean

<table>
<thead>
<tr>
<th>Rank</th>
<th>Hotel Name</th>
<th>City</th>
<th>Country/Region</th>
<th>Score</th>
</tr>
</thead>
<tbody>
<tr>
<td>6</td>
<td>Ritz-Carlton New York</td>
<td>New York</td>
<td>United States</td>
<td>95.80</td>
</tr>
<tr>
<td>7</td>
<td>Rosewood Mansion on Turtle Creek Dallas</td>
<td>Dallas</td>
<td>United States</td>
<td>96.02</td>
</tr>
<tr>
<td>8</td>
<td>Woodlands Inn Summerville</td>
<td>Summerville</td>
<td>United States</td>
<td>95.13</td>
</tr>
<tr>
<td>9</td>
<td>Ritz-Carlton New York</td>
<td>New York</td>
<td>United States</td>
<td>95.80</td>
</tr>
</tbody>
</table>

### WIN A STAY AT BLACKBERRY FARM

Travel + Leisure is now on Foodspotting, a website and app for finding the best meals around the globe. "Spit" Southern dishes—from grits to cornbread—and you'll be entered to win a trip to Blackberry Farm, the no. 1 resort for service in the U.S. and Canada (see details, for right).
2012 World’s Best Service

(Continued from page 172)

5 Four Seasons Resort
Jackson Hole, Wyoming 96.67

Hotels Hawaii

Resorts
1. Four Seasons Resort
Hualalai, Big Island 97.74
2. Travaasa Hana
Maui 95.29
3. Four Seasons Resort
Maui at Wailea 95.18
4. Halekulani
Oahu 94.82
5. Four Seasons Resort Lanai,
The Lodge at Koele 93.64

Hotels Central and South America

City Hotels
1. Palacio Duhau Park Hyatt
Buenos Aires 96.92
2. Alvear Palace Hotel
Buenos Aires 96.35
3. Hotel Monasterio
Cusco, Peru 95.89
4. Hotel Casa Santo Domingo
Antigua, Guatemala 95.46
5. Four Seasons Hotel
Buenos Aires 94.58

Hotels The Caribbean

Resorts
1. Curtain Bluff Resort
Antigua 97.65
2. Hotel Saint Barth Isle de France St. Bart’s 97.14
3. Nisbet Plantation Beach Club Nevis 97.14

Hotels Europe

City Hotels
1. Park Hyatt
Milan 98.95
2. Stafford London
by Kempinski 98.40
3. Four Seasons Hotel
Gresham Palace
Budapest 98.07

Resorts and Lodges
1. Posada de Mike Rapu,
Explora Rapa Nui
Easter Island 100.00
2. Four Seasons Resort
Carmelo, Uruguay 98.67
3. Four Seasons Resort
Costa Rica at Peninsula Papagayo 95.60
4. Victoria House
Ambergris Cay, Belize 94.17
5. Inkaterra Machu Picchu
Pueblo Hotel
Peru 93.68

CLOSER LOOK
What Makes Perfect Service?

For the first time in Travel + Leisure World’s Best Awards history, three resorts, all in far-flung destinations, received perfect service scores. Here’s how they stack up.

RESORT

Kauri Cliffs Golf Resort & Spa

Location
Remote, 6,000-acre oceanfront escape on New Zealand’s North Island.

Staff-to-Guest Ratio
1:1

Top Activity
Toeing off on the par 72 championship golf course, or a bluff with views of the Pacific.

Employee Spotlight
Shaun Cawood, the food and beverage manager, once drove from his home to the hotel in the middle of the night to fulfill a request for Cognac and cigars.

Extreme Request
Arranging a car purchase for a guest’s three-month stay.

T+L Readers Say
“The staff predicted our every need.”

The Details
Northland; kauricliffs.com. $$$$
Hotels Asia

City Hotels
1. The Peninsula Bangkok 96.53
2. The Peninsula Tokyo 96.47
3. Ritz-Carlton Beijing, Financial Street 96.25
4. Mandarin Oriental Tokyo 96.00
5. St. Regis Singapore 95.78

Resorts
1. Oberoi Udaivilas Udaipur, India 100.00
2. Oberoi Rajvilas Jaipur, India 99.49
3. Mandarin Oriental Dhara Dhevi Chiang Mai, Thailand 98.75
4. La Résidence Phou Vao Luang Prabang, Laos 98.67
5. Oberoi Amarvilas Agra, India 97.22

Hotels Africa and the Middle East

City Hotels
1. Emirates Palace Abu Dhabi 97.50
2. Four Seasons Hotel Cairo at the First Residence 95.65
3. Four Seasons Hotel Cairo at Nile Plaza 95.39
4. Burj Al Arab Dubai 95.15
5. Mount Nelson Hotel Cape Town 94.00

Resorts and Lodges
1. Singita Sabi Sand at Sabi Sand Private Game Reserve (Ebeny Lodge, Boulders Lodge, Castleton Camp) Kruger National Park area, South Africa 99.54
2. Singita Grumeti Reserves (Sesawka Lodge, Sabara Tented Camp, Furu Furu Lodge, Singita Explore Mobile Tented Camp) Serengeti National Park, Tanzania 99.13
3. Royal Malewane Kruger National Park, South Africa 98.82
4. Ol Donyo Lodge Mbirikani Group Ranch, Kenya 98.29
5. Kirawira Luxury Tented Camp Serengeti National Park, Tanzania 97.65
6. Mombo & Little Mombo Camps Moremi Game Reserve, Botswana 97.65

Hotels Australia, New Zealand, and the South Pacific

City Hotels
1. The Langham Melbourne 95.46
2. Park Hyatt Melbourne 93.33
3. InterContinental Sydney 90.67
4. Park Hyatt Sydney 90.00
5. Four Seasons Hotel Sydney 89.33

Resorts and Lodges
1. Lodge at Kauri Cliffs Matauri Bay, New Zealand 100.00
2. InterContinental Bora Bora Resort & Thalasso Spa French Polynesia 96.67
3. Lillianfels, a Luxury Collection Resort, Blue Mountains Australia 90.67
4. Voyages Longitude 131° Ayers Rock, Australia 86.67
5. Reef House Boutique Resort & Spa Cairns, Australia 85.33

Airlines Domestic
1. Virgin America 86.77
2. JetBlue Airways 80.77
3. Hawaiian Airlines 80.61

Airlines International
1. Singapore Airlines 91.95
2. Etihad Airways 89.68
3. Emirates 89.48

Cruises Large–Ship
1. Crystal Cruises 97.30
2. Regent Seven Seas Cruises 94.85
3. Disney Cruise Line 92.45

Cruises Small–Ship
1. Seabourn 98.26
2. Silversea Cruises 95.25
3. SeaDream Yacht Club 94.82

Cruises River
1. Uniworld Boutique River Cruise Collection 93.26
2. Tauck 91.79
3. Viking River Cruises 91.08

Experience the Extraordinary Side of Vegas at Caesars Palace

Caesars Palace Las Vegas Hotel & Casino offers something for everybody, and much, much more. Dine in style at the restaurants of celebrity chefs, Bobby Flay, Bradley Ogden, Michel Richard, and Guy Savoy. Unwind at the Qua Baths & Spa, home to an arctic ice room with falling snow. Then warm up poolside in the 4.5-acre Garden of the Gods, before exploring more than 130 stores in the Forum Shops.

Go to CaesarsPalace.com

Join the Stars at the Aruba International Film Festival

With world-class restaurants and a spectacular film festival (June 22 – 28), Aruba gives a whole new meaning to ‘dinner and a movie.’ Come join in exciting event workshops, or simply enjoy the pristine beaches and many activities Aruba has to offer.

For more details on the Aruba International Film Festival, visit www.aiff.com today